

Crossroads Upgrade 1.19.1.3 – Summary of Changes

Version 1.19.1.3 includes:

Two fixes to the **Breast Pump Return** screen

- the currently issued multi-user electric breast pump will now appear instead of the previously issued (and returned) multi-user electric breast pump
- multi-user electric breast pumps can now be returned for ALL women (in every application/certification status: Active, Applicant, Application Expired, Certification Expired, Terminated. Local users should return pumps previously unable to be returned in Crossroads.

A new **Journal of Transactions** (JOT) Activity: Breast Pump Return

- Breast Pump Return has been added to the JOT under the Select Activity dropdown; it is located below Breast Pump Issuance.
- The Breast Pump Return Transaction History has a few inaccuracies at this time and will be corrected in a future build. Example: Occurrence Date for the Breast Pump Return is not accurate. The date of breast pump issuance is listed instead.

A fix to the **Transfer** functionality

- Transferring an individual to a New Family is now working correctly. You should no longer receive a 'Transfer Failed' message.
- If users have any issues with gaps in benefits **for individuals being transferred to families**, please contact the Customer Service Desk for assistance.


A fix to the **Family Demographics** screen

- The system should NOT uncheck the **Primary** radio button in the Telephone Numbers container

A new **Exchange/Increase Formula** status message:

- If the user is completing an exchange, add or increase formula transaction AND no return quantity is entered in the "Select the Formula Being Returned" container, then the following status message will appear:

Select the Formula Being Returned

 To Exchange Formula, a value is required in either the 'Quantity', the 'Quantity from EBT Account', or both.
To Add Formula, no return quantity should be entered.
To Increase Formula, no return quantity should be entered unless the desired outcome is a combined Exchange AND Increase.

Do you want to continue with no return quantity specified?

This message is designed to alert the user that no return quantity of formula has been entered.

- If the user is Exchanging Formula, select "No". This will return the user to the Exchange/Increase Formula screen to enter the appropriate number of physical cans being returned ("Quantity" field) and/or cans remaining in the EBT account ("Quantity from EBT Account"). Once the return quantity has been entered, the user selects Save and Crossroads proceeds with the Exchange Formula transaction.
- If the user is Adding Formula (for the first time), select "Yes" and then Crossroads will proceed with the Add Formula transaction.
- If the user is Increasing Formula (without exchanging formula), select "Yes" and then Crossroads will proceed with the Increase Formula transaction.

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A change to available **Risk Factors**, including:

New Risk Factor 383: Neonatal Abstinence Syndrome (NAS)

- available for CPA to assign to infants up to, but not including 6 months of age

Updated Risk Factor 142: Preterm or Early Term Delivery

- previously titled Prematurity
- addition of Early Term Delivery as a nutrition risk. Less than 37 weeks gestation is assigned Preterm and less than or equal to 38 weeks gestation is assigned Early Term.

Updated Risk Factor 311: History of Preterm or Early Term Delivery

- previously titled History of Preterm Delivery
- addition of Early Term Delivery as a nutrition risk. Less than 37 weeks gestation is assigned Preterm and less than or equal to 38 weeks gestation is assigned Early Term.

Updated Risk Factor 341: Nutrient Deficiency or Disease

- previously titled Nutrient Deficiency Diseases

Updated Risk Factor 372: Alcohol and Substance Use

- previously titled Alcohol and Illegal Drug Use

Updated Risk Factor 411.5: Inappropriate Nutrition Practices for Infants

- on the Dietary & Health and Assigned Risk Factors screens "Feeding foods to an infant that could be contaminated with pathogenic microorganisms" is now "Feeding foods to an infant that could be contaminated with harmful microorganisms or toxins."

Updated Risk Factor 411.9: Inappropriate Nutrition Practices for Infants

- on the Dietary & Health and Assigned Risk Factors screens "Routinely using inappropriate sanitation in preparation, handling, and storage of expressed breastmilk or formula" is now "Routinely using inappropriate sanitation in preparation, handling, and storage of expressed human milk or formula."

Updated Risk Factor 425.5: Inappropriate Nutrition Practices for Children

- on the Dietary & Health and Assigned Risk Factors screens "Feeding foods to a child that could be contaminated with pathogenic microorganisms" is now "Feeding foods to a child that could be contaminated with harmful microorganisms or toxins."

Updated Risk Factor 502: Transfer of Certification

- A certification period that extends beyond the receiving agency's certification period must be accepted. During an Into State Transfer, Crossroads will accept the certification start date and end date listed on the VOC document from the sending state. For example, some states certify infants to the last day of the birth month instead of the day before an infant turns one year old.

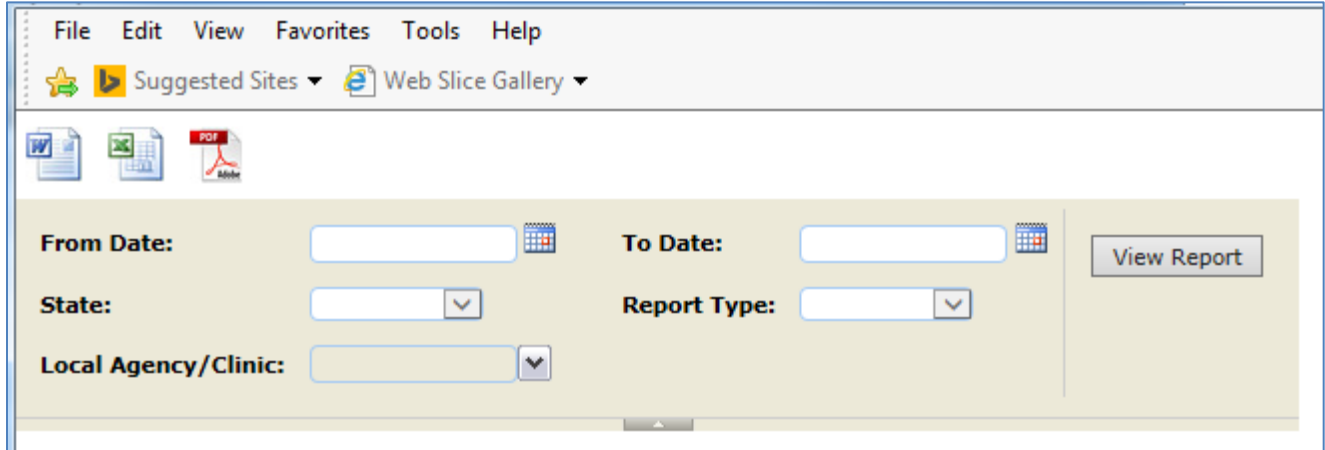
Discontinued Risk Factor 132: Maternal Weight Loss During Pregnancy

Discontinued Risk Factor 703: Infant Born of Woman with Mental Retardation or Alcohol or Drug Abuse during Most Recent Pregnancy

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Reports Search: New look! (change from beige color to all white)

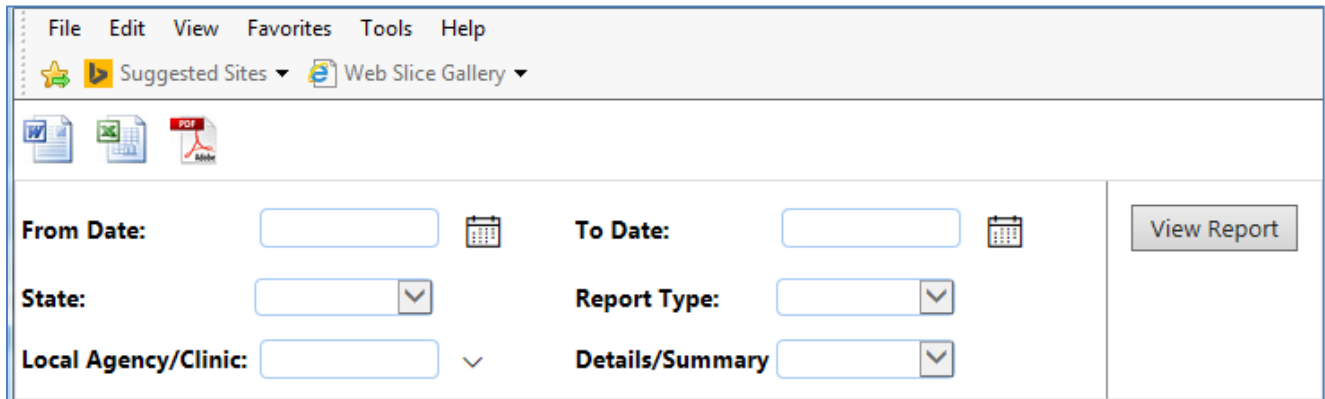
Before:



The 'Before' screenshot shows a web application interface with a beige background. At the top, there is a menu bar with 'File', 'Edit', 'View', 'Favorites', 'Tools', and 'Help'. Below the menu bar are two dropdown menus: 'Suggested Sites' and 'Web Slice Gallery'. Underneath these are three icons representing document types: a Word document, an Excel spreadsheet, and a PDF file. The main form area contains the following fields and controls:

- From Date:** A text input field followed by a calendar icon.
- To Date:** A text input field followed by a calendar icon.
- State:** A dropdown menu.
- Local Agency/Clinic:** A dropdown menu.
- Report Type:** A dropdown menu.
- View Report:** A button located to the right of the Report Type dropdown.

After:



The 'After' screenshot shows the updated web application interface with a white background. The layout is similar to the 'Before' version but with several changes:

- The background is now white.
- The 'From Date' and 'To Date' fields now include a small calendar icon to the right of the input field.
- A new dropdown menu labeled **Details/Summary** has been added, positioned below the 'Report Type' dropdown.
- The 'View Report' button remains in the same position on the right side of the form.

If you have questions regarding any policy aspect of this document, please contact your Regional Nutrition Consultant.

If you have any questions about accessing the new release or about Crossroads procedures, please contact the NSB Customer Service Desk at 919.707.5795, or via email at NSB.CustomerService@dhhs.nc.gov.