Crossroads Upgrade 1.21.19323.1 – Summary of Changes

Version 1.21.19323.1 includes:

1. Changes to the Family Demographics screen to simplify Auto-Dialer functionality:
   a. The Telephone Numbers grid has changed to remove the Text and Carrier columns and to rename the Auto-Dialer column to Text and Auto-Dialer.

   Before upgrade (1.19):
   - Telephone Numbers grid with Text and Carrier columns.
   - Auto-Dialer column.

   After upgrade (1.21):
   - Telephone Numbers grid with Text and Auto-Dialer column.

   b. The Preferred Method of Contact drop-down list has changed to remove Text as an option. Families with a previous selection of Text have been converted to a selection of Phone.

   Before upgrade (1.19):
   - Preferred Method of Contact drop-down list with Text option.

   After upgrade (1.21):
   - Preferred Method of Contact drop-down list without Text option.

2. A fix to the Family Demographics screen:
   a. The system should NOT uncheck the Primary radio button in the Telephone Numbers grid.

3. A fix to the Detail/Summary Participants Who Failed to Pick Up Benefits report:
   a. The number of days late is now accurate.
   b. Participants will only show when their current clinic is chosen (transferred participants will appear on the correct report).
   c. Three new columns have been added: Parent/Guardian 1 name, language spoken, language read.
   d. Please note the PDF version of this report will need to print on legal paper to accommodate the additional columns.

4. A fix to Risk Code 131 functionality:
   a. Risk Code 131 (low maternal weight gain) was system-assigning incorrectly (not checking for multiple weight entries after 13 weeks) but has been fixed to system-assign correctly.

5. A fix to an incorrect Journal of Transactions (JOT) activity description:
   a. The correct description "Communication Printed for Next Certification Due" will now appear instead of "Communication printed for no communication template."

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6. A change to the JOT entry for the Text/Auto Dialer:
   a. When a notification is sent to a participant by the Auto Dialer, an entry is made in the
      JOT that reads: "Sent to SMS Text/Auto Dialer (919) 555-1111 for Scheduled
      Certification" in both the "Activity Description" and "Notification Sent To" fields.

7. A fix to the Certification Summary screen:
   a. The missing Terminate Certification button is now available.
      Note: This defect was not affecting all participants.

If you have questions regarding any policy aspect of this document, please contact your
Regional Nutrition Consultant.

If you have any questions about accessing the new release or about Crossroads procedures,
please contact the NSB Customer Service Desk at 919.707.5795, or via email at
NSB.CustomerService@dhhs.nc.gov.