

Family Assessment Questions

- Information entered on the **Family Assessment** screen applies to all family members. WIC staff should have a conversation with the parent/guardian about their current situation and ask probing questions to identify any problems or anticipated problems.
- It is encouraged to rephrase the questions in Crossroads to collect this information.
- If necessary, use the yellow sticky note feature to expand on a client’s answer or to document more information regarding that family’s anticipated needs.
- All questions must be answered, and it is a best practice to ask follow-up questions, as needed, to obtain relevant and accurate information.

Here are some examples of questions that may need to be rephrased:

Crossroads Question:	What You May Say Instead:
<ul style="list-style-type: none"> • Does anyone smoke inside your home? <ul style="list-style-type: none"> ○ Answers: Yes or No 	<ul style="list-style-type: none"> • Does anyone smoke in your home? • If yes, ask: <ul style="list-style-type: none"> ○ Does he/she typically smoke inside <u>or</u> outside? ○ If the answer is outside, then select no.
<ul style="list-style-type: none"> • Has adequate household food storage and preparation? <ul style="list-style-type: none"> ○ Answers: Yes or No 	<ul style="list-style-type: none"> • Do you have working appliances in your home, such as a stove and refrigerator? • Have you ever had any trouble with your stove or refrigerator?
<ul style="list-style-type: none"> • Has household food insecurity? <ul style="list-style-type: none"> ○ Answers: Yes or No 	<p><i>Quantity:</i></p> <ul style="list-style-type: none"> • In the past month, were you or your family ever worried you would run out of food before getting money to buy more?* • In the past month, would your family run out of food and not have money to buy more?* • Have there been days when you have not had enough food to feed your family or yourself? <p><i>Quality:</i></p> <ul style="list-style-type: none"> • In the past month, have there been days when you needed to choose poor quality foods, such as spoiled or expired foods, because it was affordable or available? • In the past month, have there been days when the quality and variety of your food was reduced because food was not available or affordable?

*Questions adapted from the American Academy of Pediatrics

REMINDER:

- If a WIC participant answers “**Yes**” to any of the questions above, provide an appropriate referral and document in the Referral Program Quick Link.
 - Examples: NC Quit Line, FNS or SNAP/EBT benefits, local food pantry, local hot meals, NC 2-1-1