

2020 Civil Rights Training Attendance Record

Local Agency: _____

Objectives:

By the end of the training, participants will be able to:

- Collect ethnic and racial for all applicants
- Apply the civil rights public notification policy
- State the requirements for reporting complaints of discrimination
- Outline the monitoring process for local WIC agency's compliance with the civil rights policies
- Understand the responsibility to provide equitable services to persons with limited English proficiency and disabilities
- Recognize and practice the principles of good customer service and conflict resolution
- Describe the protections provided for Faith Based Organizations

Print Name	Signature	Date Completed

Please maintain this record in the local agency.
Please **DO NOT** submit to the Nutrition Services Branch.

Certificate of Completion
North Carolina WIC program
Civil Rights Training
FY 2020

Participant Name: _____

Date of Completion: _____



North Carolina Department of Health and Human Services
Division of Public Health
Nutrition Services Branch