

# 2019 Civil Rights Training Attendance Record

Local Agency: \_\_\_\_\_

## Objectives:

By the end of the training, participants will be able to:

- Collect ethnic and racial for all applicants
- Apply the civil rights public notification policy
- State the requirements for reporting complaints of discrimination
- Outline the monitoring process for local WIC agency's compliance with the civil rights policies
- Understand the responsibility to provide equitable services to persons with limited English proficiency and disabilities
- Recognize and practice the principles of good customer service and conflict resolution
- Describe the protections provided for Faith Based Organizations

Print Name	Signature	Date Completed

Please maintain this record in the local agency.  
**Please DO NOT submit to the Nutrition Services Branch.**

*Certificate of Completion*  
North Carolina WIC program  
Civil Rights Training  
FY 2019

Participant Name: \_\_\_\_\_

Date of Completion: \_\_\_\_\_



North Carolina Department of Health and Human Services  
Division of Public Health  
Nutrition Services Branch