Please be aware of the following major changes:

Chapter 5: Nutrition Education
   - Section 3: Providing Nutrition Education
     o Reorganized section to separate information about provision of low-risk follow-up and high-risk follow-up nutrition education
     o Clarified that follow-up nutrition education is based on the nutrition plan of care
     o Expanded information about online or computer-based options for low-risk follow-up nutrition education, including wichhealth.org
   - Section 4: Documenting Nutrition Education
     o Clarified and expanded information about:
       ▪ required components for documentation of initial nutrition education
       ▪ documentation of high-risk follow-up nutrition education
       ▪ the location of where to document in a participant’s record

Chapter 6A: Application Process
   - Attachment 1
     o eWIC card may be used for ID for subsequent certifications

Chapter 7: Food Package
   - Attachment 5 (New)
     o Document replaces MFI’s in Chapter 8, reviews Food Packages I-VII

Chapter 8: Electronic Benefit Transfer (new title)
   - Section 1: Electronic Benefit Transfer and NC eWIC (new title)
     o Inserted facsimile of NC eWIC card
     o Section rewritten to outline policy related to electronic benefit transfer and the NC eWIC card.
   - Section 2: Food Benefit Issuance (new title)
     o Combined sections 2, 3 and 4
     o Section revised to outline policy related to electronic benefit issuance
     o New bullet “Issuing of NC eWIC Card”
     o New bullet “Explain How to Select a Personal Identification Number (PIN)”
     o New bullet “Review Food Benefits and Print the Shopping List”
     o New bullet “Issue Electronic Food Benefits”
     o New bullet “Explain How to Use the NC eWIC Card”
     o New bullet “Explain How to Use the App”
     o New bullet “Provide Information on NC eWIC Card Replacement”
Chapter 8: Electronic Benefit Transfer (continued)
  - Section 3: Food Benefit Issuance Variances (new title)
    o Combined sections 5, 6 and 7
    o Section revised to outline policy related to electronic benefit issuance
    o Deleted “Issuing Prior to the Family Issuance Day” and “Issuance of Retroactive Benefits”
    o Section rewritten to outline policy related to electronic benefit issuance in special situations. Includes: NOT changing the Family Issuance Date; proof of ID when not physically present.

  - Section 4: eWIC Card Orders, Storage And Security (was Section 8)
    o Section number and title changed
    o Section rewritten to outline policy related to NC eWIC cards

Please NOTE: Chapter 1, Section 4: changes re: Staff Conflict of Interest were sent in December 2016 but should be reviewed if clinic flow changes have been made or are being considered.